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WEST VIRGINIA LEGISLATURE WAGNA EIGHTY-SECOND LEGISLATURE TANK OF STATE REGULAR SESSION, 2015

ENROLLED

COMMITTEE SUBSTITUTE

FOR

Senate Bill No. 439

(Senators Prezioso, Carmichael, Gaunch, D. Hall, Kessler, Leonhardt, Walters, Williams, and Plymale, Original sponsors)

[Passed March 14, 2015; in effect ninety days from passage.]

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OFFICE WEST VIRGINIA SECRETARY OF STATE

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FOR

Senate Bill No. 439

(SENATORS PREZIOSO, CARMICHAEL, GAUNCH, D. HALL, KESSLER, LEONHARDT, WALTERS, WILLIAMS, AND PLYMALE, ORIGINAL SPONSORS)

[Passed March 14, 2015; in effect ninety days from passage.]

AN ACT to amend and reenact §18B-4-2a of the Code of West Virginia, 1931, as amended; to amend and reenact §18B-7-1, §18B-7-2, §18B-7-8, §18B-7-9, §18B-7-11 and §18B-7-16 of said code; to amend and reenact §18B-9-1 and §18B-9-2 of said code; to amend and reenact §18B-9A-1, §18B-9A-2, §18B-9A-3, §18B-9A-4, §18B-9A-5, §18B-9A-6 and §18B-9A-7 of said code; and to amend said code by adding thereto a new section, designated §18B-9A-5a, all relating to public higher education personnel generally; clarifying roles and certain responsibilities of Higher Education Policy Commission, Council for Community and Technical College Education and state organizations of higher education; modifying legislative purposes and intent for higher education personnel, classification and compensation system, and classified employee salary schedule; defining terms and modifying defined terms; modifying and clarifying duties of

Vice Chancellor for Human Resources of the Higher Education Policy Commission; eliminating outdated and redundant reporting, rule and review requirements; requiring certain personnel provisions be created and specifying responsibilities; modifying certain reporting requirements; providing for evaluation and reviews of organizations for certain human resource deficiencies, best practices and compliance with state higher education personnel laws; modifying percentages and criteria of percentages of employees designated "nonclassified"; modifying requirements for study of employment practices; expanding applicability of certain salary schedule provisions and flexibilities; clarifying that certain provisions are only applicable to classified employees; modifying and clarifying powers and duties of the Job Classification Committee and Compensation Planning and Review Committee; eliminating certain approval of members of Job Classification Committee and Compensation Planning and Review Committee; eliminating requirement that salary schedules fall within relative market equity; clarifying role and considerations of the Higher Education Policy Commission and Community and Technical College Council in developing salary schedules for classified employees; requiring classification and compensation rules; deleting obsolete provisions; and making technical corrections.

Be it enacted by the Legislature of West Virginia:

That §18B-4-2a of the Code of West Virginia, 1931, as amended, be amended and reenacted; that §18B-7-1, §18B-7-2, §18B-7-8, §18B-7-9, §18B-7-11 and §18B-7-16 of said code be amended and reenacted; that §18B-9-1 and §18B-9-2 of said code be amended and reenacted; that §18B-9A-1, §18B-9A-2, §18B-9A-3, §18B-9A-4, §18B-9A-5, §18B-9A-6 and §18B-9A-7 of said code be amended and reenacted; and that said code be amended by adding thereto a new section, designated §18B-9A-5a, all to read as follows:

ARTICLE 4. GENERAL ADMINISTRATION.

§18B-4-2a. Employment of Vice Chancellor for Human resources; powers and duties generally; staff; office.

- 1 (a) By and with the advice and consent of the Council for
- 2 Community and Technical College Education, the
- 3 commission shall employ a Vice Chancellor for Human
- 4 Resources who may not be dismissed without the consent of
- 5 the council. Any vacancy occurring in this position shall be
- 6 filled in accordance with this section.
- 7 (b) The successful candidate for the position of vice
- 8 chancellor provides vision, leadership and direction to ensure
- 9 the human resources system for employees of the
- 10 commission, council and governing boards is effective,
- 11 efficient and aligned with industry best practices. The
- 12 successful candidate possesses the following minimum
- 13 qualifications:
- 14 (1) A master's degree in human resources or a related
- 15 field; and
- 16 (2) Thorough knowledge of and experience administering
- 17 employment laws and regulations, recruiting and selection
- 18 techniques, employee relations techniques and
- methodologies, legal reporting and compliance requirements.
- 20 (c) The vice chancellor, in consultation with the
- 21 chancellors, performs functions, tasks and responsibilities
- 22 necessary to carry out the policy directives of the council and
- commission and any other duties prescribed by law. The vice
- 24 chancellor oversees and monitors all issues related to the
- 25 personnel system for higher education employees and
- provides advice and technical support to organizations as
- 27 directed or requested on all issues related to the design,

- 28 development, implementation and administration of the
- 29 personnel system established by this chapter and by duly
- 30 promulgated rules.
- 31 (d) The vice chancellor supervises employees at the
- 32 commission offices involved in human resources functions,
- 33 including the professional, administrative, clerical and other
- 34 employees necessary to carry out assigned powers and duties.
- 35 In consultation with the Vice Chancellor for Administration
- and the chancellors, the vice chancellor shall delineate staff
- 37 responsibilities as considered desirable and appropriate.
- 38 (e) The vice chancellor provides support to the
- 39 chancellors and organizations on a highly diverse range of
- 40 issues, including assisting them to develop a culture of
- 41 constant improvement in a rapidly changing, complex market.
- 42 Duties of the position include, but are not limited to, the
- 43 following:
- 44 (1) Developing and implementing business-related
- 45 initiatives involving organizational design, labor cost
- 46 management, executive recruitment and compensation,
- 47 leadership and management development, human resources
- 48 data and technology, and compensation and benefits
- 49 programs;
- 50 (2) Chairing, or designating a qualified designee to chair
- 51 the Job Classification Committee and the Compensation
- 52 Planning and Review Committee established by sections four
- and five, article nine-a of this chapter.
- 54 (3) Assuming responsibility for coordinating benefits
- 55 programs for all employees, including designing these
- 56 programs, and for supporting each higher education
- organization in implementing the programs;

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- 58 (4) Assuming responsibility for coordinating 59 classification and compensation programs for classified 60 employees, including designing these programs, and for 61 supporting each higher education organization in 62 implementing the programs;
 - (5) Assisting, as directed or requested, organizations with classification and/or compensation programs for faculty and/or nonclassified employees, including, as appropriate, design and implementation of the programs;
- (6) Maintaining consistent human resources information
 systems and selecting and supervising benefits consultants,
 brokers, trustees and necessary legal assistants;
 - (7) Maintaining the classified employee classification system by providing for regular review of jobs to determine whether the current job description accurately reflects the duties and responsibilities and whether the job is properly classified or needs to be modified or deleted. Every job shall be reviewed at least once within each five-year period;
- 76 (8) Ensuring that market comparison studies are 77 conducted for classified employees and providing a report 78 annually from data collected from each organization on the 79 status of compensation among the employee classifications.
- 80 (9) As requested by organizations, assist with carrying 81 out the following duties related to training and 82 development:
- 83 (A) Analyzing and determining training needs of 84 organization employees and formulating and developing 85 plans, procedures and programs to meet specific training 86 needs and problems.

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- 87 (B) Developing, constructing, maintaining and revising 88 training manuals and training aids or supervising 89 development of these materials by outside suppliers;
- 90 (C) Planning, conducting and coordinating management 91 inventories, appraisals, placement, counseling and training;
- 92 (D) Coordinating participation by all employees in 93 training programs developed internally or provided by 94 outside contractors; and
 - (E) Administering and analyzing annual training and development needs surveys. The survey may coincide with the completion of the annual performance review process.
 - (10) As requested, assisting boards of governors and/or presidents in conducting performance reviews of personnel who administer human resources functions at each organization in relation to best practices pursuant to articles seven, eight, nine and nine-a of this chapter and rules of the commission and council. Human resources personnel at each organization shall be evaluated at least once within each three-year period. Copies of evaluations will be submitted to the Vice Chancellor who shall analyze the results of these evaluations and target training and professional development to identified areas of deficiency.
- (f) To assist in performing the duties of vice chancellor, the commission, with the consent of the council, shall create the following positions, and fill the positions beginning July 1, 2016, with well qualified and appropriately credentialed individuals who will report to the Vice Chancellor for Human Resources and work collaboratively with governing boards and their employees at all levels:

- 116 (1) A Generalist/Manager who is responsible for a wide 117 range of human resources management, the Human
- 118 Resources Information System, reporting and program
- 119 development activities;
- 120 (2) A Director of Classification and Compensation who
- is responsible for maintaining job classification systems,
- assisting organizations with classification and compensation
- 123 matters, coordinating compensation studies with the
- 124 compensation planning and review committee and external
- vendors, and conducting annual compensation program
- 126 updates or market reviews;
- 127 (3) A Training and Development Specialist who is
- responsible for assessing training needs, and for planning,
- designing, developing, implementing and/or coordinating
- delivery of training and development programs and activities
- as required in subdivision (9), subsection (e) of this section
- and section six, article seven of this chapter.

ARTICLE 7. PERSONNEL GENERALLY.

§18B-7-1. Legislative intent and purpose.

- 1 (a) The intent of the Legislature in enacting this article
- 2 and articles eight, nine and nine-a of this chapter is to
- 3 establish a statewide, integrated higher education human
- 4 resources system capable of, but not limited to, meeting the
- 5 following objectives:
- 6 (1) Providing benefits to the citizens of the State of West
- 7 Virginia by supporting the public policy agenda as articulated
- 8 by state policymakers;
- 9 (2) Assuring fiscal responsibility by making the best use
- 10 of scarce resources;

- 11 (3) Promoting fairness, accountability, credibility, and
- 12 transparency in personnel decisionmaking;
- 13 (4) Reducing or, wherever possible, eliminating arbitrary
- 14 and capricious decisions affecting employees of higher
- 15 education organizations as defined in section two, article
- 16 nine-a of this chapter;
- 17 (5) Creating a stable, self-regulating human resources
- 18 system capable of evolving to meet changing needs;
- 19 (6) Providing for institutional flexibility with meaningful
- 20 accountability;
- 21 (7) Adhering to federal and state laws;
- (8) Adhering to duly promulgated and adopted rules; and
- 23 (9) Implementing best practices throughout the state
- 24 higher education system.
- 25 (10) Providing current, reliable data to governing boards,
- 26 the commission, the council, the Governor and the
- 27 Legislature to inform the decision-making process of these
- 28 policymakers.
- 29 (b) To accomplish these goals, the Legislature encourages
- 30 organizations to pursue a human resources strategy which
- 31 provides monetary and nonmonetary returns to employees in
- 32 exchange for their time, talents and efforts to meet articulated
- 33 goals, objectives and priorities of the state, the commission
- 34 and council, and the organization. The system should
- 35 maximize the recruitment, motivation and retention of highly
- 36 qualified employees, ensure satisfaction and engagement of
- 37 employees with their jobs, ensure job performance and
- 38 achieve desired results.

- (c) It is the intent of the Legislature to establish a human resources strategy that is fair, accountable, credible, transparent and systematic. In recognition of the importance of these qualities, the human resources strategy outlined in this article, together with articles eight, nine and nine-a of this chapter, is designated and may be cited as "FACTS for Higher Education".
- (d) It is the intent of the Legislature to require each higher education organization to achieve full funding of the salary schedule established in section three, article nine of this chapter. A higher education organization, as defined in section two, article nine-a of this chapter, is subject to the provisions of article nine of this chapter until full funding is reached.
- 52 (e) It is further the intent of the Legislature to encourage 53 strongly that each organization dedicate a portion of future 54 tuition increases to fund the classified salary schedule, and 55 after full funding of the salary schedule is achieved, to move 56 toward meeting salary goals for faculty, classified and 57 nonclassified employees.

§18B-7-2. Definitions.

- For the purposes of this article and articles eight, nine and nine-a of this chapter, the following words have the meanings ascribed to them unless the context clearly indicates a different meaning:
- 5 (1) "Benefits" means programs that an employer uses to 6 supplement the cash compensation of employees and includes 7 health and welfare plans, retirement plans, pay for time not 8 worked and other employee perquisites.
- 9 (2) "Compensation" means cash provided by an employer 10 to an employee for services rendered.

- 11 (3) "Compensatory time" and "compensatory time off"
- 12 mean hours during which the employee is not working, which
- are not counted as hours worked during the applicable work
- 14 week or other work period for purposes of overtime
- 15 compensation and for which the employee is compensated at
- 16 the employee's regular rate of pay.
- 17 (4) "Employee classification" or "employee class" means
- 18 those employees designated as classified employees;
- 19 nonclassified employees, including presidents, chief
- 20 executives and top level administrators and faculty, as these
- 21 terms are defined in this article and articles eight, nine and
- 22 nine-a of this chapter.
- 23 (5) "Full-time" means an employee whose employment,
- 24 if continued, accumulates to a minimum total of one thousand
- 25 forty hours during a calendar year and extends over at least
- 26 nine months of a calendar year
- 27 (6) "Health and welfare benefit plan" means an
- arrangement which provides any of the following: Medical,
- 29 dental, visual, psychiatric or long-term health care, life
- 30 insurance, accidental death or dismemberment benefits,
- 31 disability benefits or comparable benefits.

§18B-7-8. Reporting.

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- (a) Annual personnel reports. –
- 2 (1) No later than December 1, 2013, and annually
- 3 thereafter, the commission and council shall report to the
- 4 Legislative Oversight Commission on Education
- 5 Accountability addressing the following issues:
- 6 (A) Progress made by organizations toward achieving full
- 7 funding of the temporary classified employees' salary

- 8 schedule pursuant to section three, article nine of this chapter;
- 9 and
- 10 (B) Detailed data disaggregated by organization and 11 employee category or classification, comparing funding for 12 salaries of faculty, classified employees and nonclassified 13 employees as a percentage of the average funding for each of 14 these classes or categories of employees among the 15 organization's state, region or national markets, as 16 appropriate, and among similar organizations within the state
- 17 systems of public higher education.
- 18 (2) The commission and council shall prepare a human resources report card summarizing the performance of 19 20 organizations on key human resources measures established by the commission and council. The report card shall be 21 22 presented to the Legislative Oversight Commission on 23 Education Accountability annually and shall be made 24 available to the general public. At a minimum, the human 25 resources report card shall contain the following data:
- 26 (A) Human resources department metrics by 27 organization:
- 28 (i) Number of human resources staff;
- 29 (ii) Ratio of human resources staff to total number of full-30 time equivalent employees;
- (iii) Percentage of human resources staff functioning in
 supervisory roles and percentage in administrative roles;
- 33 (iv) Number of positions reporting to the head of human resources:
- 35 (v) Areas of human resources functions outsourced to as external entities:

- (vi) Total expenses per full-time equivalent employee;and
- (vii) Tuition revenue per full-time equivalent employee.
- 40 (B) Human resources expense data:
- 41 (i) Ratio of human resources expenses to operating 42 expenses;
- 43 (ii) Ratio of human resources expenses to number of full-44 time equivalent employees; and
- 45 (iii) Total human resources expense per organization 46 employee.
- 47 (C) Compensation data:
- 48 (i) Average amount of annual salary increase per full-time 49 equivalent organization employee;
- 50 (ii) Total amount of organization employee salaries as a 51 percent of operating expenses; and
- (iii) Total amount of organization employee benefit costsas a percent of cash compensation.
- 54 (D) System metrics:
- (i) Comparisons of faculty salaries at each organizationto market averages; and
- 57 (ii) Comparisons of classified and nonclassified employee 58 salaries at each organization to current market averages;
- 59 (E) An account of the total amount, type of training or 60 professional development provided, the number of employees

- who participated and the overall cost of the training and professional development provided to employees pursuant to section six of this article; and
- 64 (F) Other measures the commission or council considers 65 appropriate to assist policymakers in evaluating the degree of 66 success in implementing best human resources practices by 67 higher education organizations.

(b) Job classification system report. –

By July 1, 2016, and at least once within each five-year period thereafter, the commission and council jointly shall review the effectiveness of the system for classifying jobs and submit an in-depth report to the Legislative Oversight Commission on Education Accountability. The report shall include, but is not limited to, findings, recommendations and supporting documentation regarding the following job classification issues:

- (1) The effectiveness of the point factor methodology and a determination of whether it should be maintained; and
- (2) The status of the job evaluation plan, including the factors used to classify jobs or their relative values, and a determination of whether the plan should be adjusted.
- (c) It is the responsibility of the head of human resources for each organization to prepare and submit to the president or chief executive officer all human resources data requested by the commission and council. The president or executive officer of each organization shall submit the requested data at times established by the commission and council.
- (d) In meeting reporting requirements established by this article and articles eight, nine and nine-a of this chapter:

- 90 (1) The commission and council shall use the most recent 91 data available and, as appropriate, shall benchmark it against 92 best practices and appropriate labor markets; and
- 93 (2) With the exception of the annual human resources 94 report card and any other report designated as due no later 95 than a date certain, the commission and council may combine 96 two or more personnel reports if the dates on which they are 97 due to the Legislature fall within a sixty-day period.

§18B-7-9. Human resources reviews.

- 1 (a) The commission and council jointly shall conduct an 2 initial human resources review of each organization to be 3 carried out, subject to legislative appropriation, by an 4 external vendor possessing experience and expertise in 5 conducting these reviews. The initial review shall be completed by October 1, 2011, and shall be designed to 6 7 compare current human resources practices at each 8 organization to best practices to identify areas of strength or 9 deficiency, to identify functions that should be the 10 responsibility of the human resources department, but are 11 incorrectly assigned or carried out by other offices within 12 each organization, to assist in targeting employee training 13 and development, to determine the degree to which 14 organizations are adhering to state and federal laws related 15 to human resources administration and to provide data 16 necessary to guide policymakers in developing personnel 17 rules and implementing the classification and compensation 18 system.
- 19 (b) Following completion of the initial human resources 20 review, the commission and council jointly shall conduct a 21 systematic human resources review of each organization at 22 least once within each five-year period.

- 23 (1) The review shall focus on compliance with statutory 24 mandates contained in this article and articles eight, nine and 25 nine-a of this chapter and on adherence to personnel rules of
- the commission and council.
- (2) In the absence of special circumstances, the commission
 and council shall provide organizations with reasonable notice
 prior to conducting a human resources review and shall identify
 the subjects to be examined in the review.

§18B-7-11. Employees designated as nonclassified; limits; reports required.

- 1 (a) Notwithstanding any provision of this code to the contrary, by July 1, 2016, the percentage of personnel placed 2 3 in the category of nonclassified at a higher education 4 organization may not exceed twenty-five percent of the total 5 number of classified and nonclassified employees of that 6 organization as those terms are defined in section two, article 7 nine-a of this chapter and who are eligible for membership in 8 a state retirement system of the State of West Virginia or 9 other retirement plan authorized by the state. An institution 10 may not have more than ten percent of its total number of classified and nonclassified employees in positions 11 12 considered by the president to be critical to the institution 13 pursuant to said section two, article nine-a of this chapter.
- A higher education organization which has more than twenty-five percent of its employees placed in the nonclassified category as defined by this subsection on July 1, 2015, shall reduce the number of nonclassified employees to no more than twenty-five percent by July 1, 2016,
- 19 (b) For the purpose of determining the ratio of 20 nonclassified employees pursuant to this section, the 21 following conditions apply:

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- 22 (1) Organizations shall count faculty or classified 23 employees, respectively, who retain the right to return to 24 faculty or classified employee positions, in the employee 25 category they are serving in at the time of reporting as 26 required by subsections (a) and (b), section eight of this 27 article. Such employees will be counted in their original 28 category at such time as they exercise their return rights.
- 29 (2) Athletic coaches are excluded from calculation of the 30 ratio. The commission and the council shall include 31 consideration of this employee category in each review 32 required by section nine of this article and shall monitor 33 organizations' use of this category and include this 34 information in the report required by (a), section eight of this 35 article.
- 36 (c) Powers and duties of commission and council 37 regarding nonclassified staff ratios. –
- 38 (1) The commission and council shall provide advice and 39 technical assistance to organizations under their respective 40 jurisdictions in collecting and interpreting data to ensure that 41 they fulfill the requirements established by this section. 42 Consideration of these issues shall be made part of each 43 review required by section nine of this article and information 44 from the review included in the report required by subsection 45 (a), section eight of this article;
 - (2) The chancellors shall monitor the progress of the organizations in meeting the deadlines established in this section and shall report such in the annual human resources report card.
- 50 (d) The current annual salary of a nonclassified employee 51 may not be reduced if his or her position is redefined as a 52 classified position solely to meet the requirements of this

- section. If such a nonclassified employee is reclassified, his
- or her salary does not constitute evidence of inequitable
- 55 compensation in comparison to other employees in the same
- 56 pay grade.
- (e) For the purposes of this section only the commission
- 58 and council are not considered higher education
- 59 organizations.

§18B-7-16. Study of employment practices.

- 1 (a) The commission and council shall study the following
- 2 issues relating to employment practices:
- 3 (1) Developing a fair and rational policy based upon best
- 4 human resources practices for covering reductions in force,
- 5 furloughs and other issues relating to seniority, including
- 6 determining how employees shall be treated whose salaries
- 7 are derived from funds other than state appropriations;
- 8 (2) Determining the advantages and disadvantages of
- 9 maintaining the internal preferences for hiring, promoting and
- 10 transferring classified employees;
- 11 (3) Determining the appropriate definition of a
- 12 "nonclassified" position, recommending a best practice
- 13 criteria for designating positions as nonclassified and
- 14 recommending the appropriate number or ratio of
- 15 nonclassified positions for commission and council
- 16 organizations.
- 17 (4) Recommending a rational, uniform policy to
- 18 determine the status of employees whose positions are
- 19 funded, in whole or in part, by an external grant or contract
- 20 from a federal, state or local government or a private entity.

- 21 (b) The commission and council shall complete the work
- and report their findings, conclusions and recommendations,
- 23 together with drafts of any legislation necessary to effectuate
- 24 the recommendations, to the Legislative Oversight
- 25 Commission on Education Accountability upon completion,
- but no later than January 1, 2018.

ARTICLE 9. TEMPORARY CLASSIFIED EMPLOYEE SALARY SCHEDULE; CLASSIFICATION AND COMPENSATION SYSTEM.

§18B-9-1. Legislative purpose and intent.

- 1 The purpose of the Legislature in enacting this article is
- 2 to require the commission and council jointly to implement,
- 3 control, supervise and manage a complete, uniform system of
- 4 personnel classification and compensation in accordance with
- 5 the provisions of this article for classified employees at
- 6 higher education organizations.

§18B-9-2. Definitions.

- 1 The following words have the meanings ascribed to them
- 2 unless the context clearly indicates a different meaning:
- 3 (1) "Classified employee" or "employee" means a regular
- 4 full-time or regular part-time employee of an organization
- 5 who holds a position that is assigned a particular job title and
- 6 pay grade in accordance with the personnel classification and
- 7 compensation system established by this article or by the
- 8 commission and council;
- 9 (2) "Salary" means the amount of compensation paid
- 10 through the State Treasury per annum, excluding those
- 11 payments made pursuant to section two, article five, chapter
- 12 five of this code, to an organization employee;

- 13 (3) "Schedule" or "salary schedule" means the grid of 14 annual salary figures established in section three of this 15 article; and
- 16 (4) "Years of experience" means the number of years a person has been an employee of the State of West Virginia 17 and refers to the horizontal column heading of the salary 18 19 schedule established in section three of this article. For the 20 purpose of placement on the salary schedule, employment for 21 nine months or more equals one year of experience, but a 22 classified employee may not accrue more than one year of 23 experience during any given fiscal year. Employment for less 24 than full time or for fewer than nine months during any fiscal 25 year shall be prorated. In accordance with rules established by the commission and council jointly, a classified employee 26 27 may be granted additional years of experience not to exceed 28 the actual number of years of prior, relevant work or 29 experience at accredited institutions of higher education other 30 than state institutions of higher education.

ARTICLE 9A. CLASSIFICATION AND COMPENSATION SYSTEM.

§18B-9A-1. Legislative intent and purpose.

- 1 (a) The intent of the Legislature in enacting this article is 2 to establish the classification and compensation system for 3 certain employees of higher education organizations and 4 apply recognized best human resources practices in order to 5 use available resources in the most effective and efficient 6 manner for the benefit of the citizens of West Virginia.
- 7 (b) In furtherance of the principles described in 8 subsection (a) of this section, the chief purposes of the 9 classified classification and compensation system are to accomplish the following objectives:

- 11 (1) Develop and implement a classification and
- 12 compensation system that is fair, transparent, understandable,
- 13 simple to administer, self-regulating and adaptable to meet
- 14 future goals and priorities;
- 15 (2) Compensate employees within an organization fairly
- in relation to one another;
- 17 (3) Compensate employees across organizations who are
- 18 performing similar work at similar wage rates;
- 19 (4) Compensate employees at levels that are competitive
- 20 with appropriate external markets and are fiscally
- 21 responsible; and
- 22 (5) Improve the process for evaluating jobs, including,
- 23 but not limited to, mandating training and development in
- 24 best human resources practices and directing that key terms,
- 25 job titles and evaluation forms are consistent across
- 26 organizations.
- (c) It is further the intent of the Legislature to ensure that
- 28 regular compensation analyses are performed to determine
- 29 how organization compensation for all classes of employees
- 30 compares to compensation in relevant external markets.

§18B-9A-2. Definitions.

- 1 As used in this article and articles seven, eight and nine
- 2 of this chapter, the following words have the meanings
- 3 ascribed to them unless the context clearly indicates a
- 4 different meaning:
- 5 (1) "Classification system" means the process by which
- 6 jobs, job titles, career ladders and assignment to pay grades
- 7 are determined.

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- 8 (2) "Classified employee" or "employee" means a regular 9 full-time or regular part-time employee of an organization 10 who holds a position that is assigned a particular job title and 11 pay grade in accordance with the personnel classification and 12 compensation system established by this article or by the 13 commission and council.
- 14 (3) "Job" means the total collection of tasks, duties and 15 responsibilities assigned to one or more individuals whose 16 work is of the same nature and level.
- 17 (4) "Job description" or "position description" means a 18 summary of the most important features of a job, including 19 the general nature and level of the work performed.
 - (5) "Job evaluation" means a systematic way of determining the value/worth of a job in relation to other jobs in an organization by analyzing weighted compensable factors resulting in the assignment of a job title and pay grade to a position described by a position information questionnaire.
 - (6) "Job family" means a group of jobs having the same nature of work, but requiring different levels of skill, effort, responsibility or working conditions.
 - (7) "Job specification" means the generic description of a group of jobs assigned a common job title in the classification system. The job specification contains a brief summary of the purpose of the job; the most common duties and responsibilities performed by positions holding the title; knowledge, skills and abilities necessary to perform the work; and minimum qualifications required for positions assigned the title.
- 36 (8) "Job title" means the descriptive name for the total 37 collection of tasks, duties and responsibilities assigned to one

- or more individuals whose positions have the same nature of work performed at the same level.
- 40 (9) "Job worth hierarchy" means the perceived internal value of jobs in relation to each other within an organization.
- 42 (10) "Midpoint differential" means the difference in wage 43 rates paid in the midpoints of two adjacent pay grades. A 44 midpoint differential is calculated by taking the difference 45 between the two adjacent midpoints as a percentage of the 46 lower of the midpoints.
- 47 (11) "Nonclassified employee" means an employee of an 48 organization who holds a position that is not assigned a 49 particular job and job title within the classification system 50 established by this article and article nine of this chapter, and 51 by duly promulgated and adopted rules of the commission 52 and council and who meets one or more of the following 53 criteria:
- 54 (A) Holds a direct policy-making position at the 55 department or organization level;
- 56 (B) Reports directly to the president or chief executive 57 officer of the organization; or
- 58 (C) Is in a position considered by the president to be 59 critical to the institution pursuant to policies adopted by the 60 governing board.
- 61 (12) "Organization" means the commission, the council, 62 an agency or entity under the respective jurisdiction of the 63 commission or the council or a state institution of higher 64 education as defined in section two, article one of this 65 chapter.

- 66 (13) "Pay grade" means the level to which a job is 67 assigned within a job worth hierarchy as a result of job 68 evaluation.
- 69 (14) "Pointfactormethodology" means a quantitative job 70 evaluation process in which elements of a job are given a 71 factor value and each factor is weighted according to its 72 importance.
- (15) "Position information questionnaire" or "PIQ" 73 74 means a tool used to gather specific job information for a 75 specific position held by an individual, and used for the 76 purposes of evaluating the position for determination of job 77 title and pay grade. The PIQ is used to gather information 78 used to assess the compensable factors of knowledge, 79 experience, complexity and problem solving, freedom of 80 action, scope and effect, breadth of responsibility, intra-81 systems contacts, external contacts, direct supervision of 82 personnel, indirect supervision of personnel and health, safety 83 and physical considerations.
- 84 (16) "Pay range spread" means the difference in the 85 minimum and maximum rate of pay for a pay grade expressed 86 as a percentage.

§18B-9A-3. Applicability.

- 1 Until the commission or council, as appropriate, has 2 certified that an organization has achieved full funding of the 3 temporary classified employee annual salary schedule or is 4 making appropriate progress toward attaining full funding as 5 defined by section three, article nine of this chapter, the 6 organization is subject to article nine of this chapter and may 7 not exercise flexibility provisions in any area of human 8 resources identified in this chapter or in commission and
- 9 council rule. Flexibility provisions include paying classified

- 10 employees in excess of the salary established for their pay
- 11 grade and years of experience indicated on the temporary
- 12 classified employee annual salary schedule established by
- 13 section three, article nine of this chapter. Additional
- 14 flexibility provisions, such as the ability to modify the
- 15 classified salary schedule at the organization level are
- 16 identified and governed in section four, article nine of this
- 17 chapter.

§18B-9A-4. Job classification system; job classification committee established; membership; meetings; powers and duties.

- 1 (a) The commission and council jointly shall maintain a
- 2 uniform system for classifying jobs and positions of
- 3 organization classified employees.
- 4 (b) Pursuant to the rule authorized in section seven of this
- 5 article, the commission and council jointly shall establish and
- 6 maintain a job classification committee.
- 7 The rule shall contain the following provisions related to
- 8 the job classification committee:
- 9 (1) A systematic method for appointing committee
- 10 members who are representative of all the higher education
- 11 organizations and affected constituent groups, including
- 12 specifically providing for membership selections to be made
- 13 from nominations from these higher education organizations
- 14 and affected constituent groups;
- 15 (2) A requirement that an organization may have no more
- 16 than two members serving on the committee at any time and
- 17 the combined membership representing various groups or
- divisions within or affiliated with an organization in total
- may not constitute a majority of the membership; and

- 20 (3) A requirement that committee members serve 21 staggered terms. One third of the initial appointments shall 22 be for two years, one third for three years and one third for 23 four years. Thereafter, the term is four years. A member 24 may not serve more than four years consecutively.
- 25 (c) Powers and duties of the committee include, but are not limited to, the following:
- 27 (1) Modifying and deleting jobs and assigning job titles;
- 28 (2) Reviewing and revising job titles to make them 29 consistent among organizations, including adopting 30 consistent title abbreviations;
- (3) Establishing job worth hierarchies and data lines foreach job title;
- 33 (4) Classifying jobs, establishing proper pay grades and 34 placing jobs in pay grades consistent with the job evaluation 35 plan;
- (5) Determining when new job titles are needed andcreating new job titles within the system;
- 38 (6) Recommending base pay enhancements for jobs for 39 which the application of point factor methodology produces 40 significantly lower salaries than external market pricing. The 41 committee may exercise this authority only if it reevaluates 42 each job annually to make a determination whether the 43 enhancement should be continued;
- 44 (7) Recommending a procedure for performing job family 45 reviews;

- 46 (8) Determining appropriate career ladders within the
- 47 classification system and establishing criteria for career
- 48 progression; and
- 49 (9) Hearing job classification appeals prior to
- 50 commencement of the formal grievance process pursuant to
- 51 commission and council rule.
- 52 (d) The committee shall meet monthly if there is business
- 53 to conduct and also may meet more frequently at the call of
- 54 the chair. A majority of the voting members serving on the
- 55 committee at a given time constitutes a quorum for the
- 56 purpose of conducting business.
- (e) The commission and council shall use an appropriate
- 58 methodology to classify jobs. The commission and council
- 59 jointly may adjust the job evaluation plan, including the
- 60 factors used to classify jobs and their relative values, at any
- 61 time.
- 62 (f) No later than July 1, 2012, the commission and
- 63 council shall have in place an up-to-date job description for
- 64 every classified job.
- 65 (g) The commission and council shall develop a position
- 66 information questionnaire to be used by all organizations to
- 67 gather data necessary for classification of positions within the
- 68 job worth hierarchy.

§18B-9A-5. Compensation planning and review committee established; membership; meetings; powers and duties.

- 1 (a) Pursuant to the rule authorized in section seven of this
- 2 article, the commission and council jointly shall establish and
- 3 maintain a compensation planning and review committee.

- 4 (b) Within the guidelines established in this article and articles seven, eight and nine of this chapter, the committee shall manage all aspects of compensation planning and review that the commission and council jointly delegate to it.
- 9 The rule shall contain the following requirements related 10 to the compensation planning and review committee:
- 11 (1) A systematic method for appointing committee 12 members who are representative of all the higher education 13 organizations and affected constituent groups, including 14 specifically providing for membership selections to be made 15 from nominations from these higher education organizations 16 and affected constituent groups; and
- 17 (2) A requirement that an organization may have no more 18 than two members serving on the committee at any time and 19 the combined membership representing various groups or 20 divisions within or affiliated with an organization in total 21 may not constitute a majority of the membership; and
- 22 (3) A requirement that committee members serve 23 staggered terms. One third of the initial appointments shall 24 be for two years, one third for three years and one third for 25 four years. Thereafter, the term is four years. A member 26 may not serve more than four years consecutively.
- 27 (c) The committee shall meet at least quarterly and at 28 other times at the call of the chair. A majority of the voting 29 members serving on the committee at a given time constitutes 30 a quorum for the purpose of conducting business.
- 31 (d) An institution may not have a majority of the 32 committee members, and the combined membership 33 representing various groups or divisions within or affiliated

- 34 with an organization in total may not constitute a majority of
- 35 the membership.
- 36 (e) The Compensation Planning and Review Committee
- 37 has powers and duties related to classified employee
- 38 compensation programs which include, but are not limited to,
- 39 the following:
- 40 (1) Making annual recommendations for revisions in the
- 41 system classified compensation plan, based on existing
- 42 economic, budgetary and fiscal conditions or on market study
- 43 data.
- 44 (2) Overseeing the five-year market salary study
- 45 conducted by an external vendor pursuant to section six of
- 46 this article;
- 47 (3) Overseeing the annual internal market review;
- 48 (4) Meeting at least annually with the Job Classification
- 49 Committee to discuss benchmark jobs to be included in salary
- 50 surveys, market "hot jobs" that may require a temporary
- 51 salary adjustment, results of job family reviews and
- 52 assessment of current job titles within the classification
- 53 system for market matches and other issues as the Vice
- 54 Chancellor for Human Resources, in consultation with the
- 55 chancellors, determines to be appropriate; and
- 56 (5) Performing other duties as assigned by the
- 57 commission and council or as necessary or expedient to
- 58 maintain an effective classification and compensation system.
- 59 (f) The commission and council may allow the committee
- 60 to collapse the three lowest pay grades into a single pay grade
- and provide for employees to be paid at rates appropriate to
- 62 the highest of the three lowest pay grades.

§18B-9A-5a. Restriction on duties of job classification committee and compensation planning and review committee.

- 1 The commission and council may not delegate any of the
- 2 following duties to the Compensation Planning and Review
- 3 Committee or the Job Classification Committee:
- 4 (1) Approval of a classification and compensation rule;
- 5 (2) Approval of the job evaluation plan; and
- 6 (3) Approval of the annual classified salary schedule.

§18B-9A-6. Salary structure and salary schedules.

- 1 (a) The commission and council shall develop and
- 2 maintain a classified salary schedule and ensure that all
- 3 organizations under their respective jurisdictions adhere to
- 4 state and federal laws and duly promulgated and adopted
- 5 organization rules.
- (b) The classified salary schedule serves as the basis for
 the following activities:
- 8 (1) Evaluating compensation of classified employees in 9 relation to appropriate external markets; and
- 10 (2) Developing the minimum salary per pay grade to be 11 adopted by the commission and council.
- 12 (c) The classified salary schedule shall meet the following 13 criteria:
- 14 (1) Sets forth the number of pay grades to be included in
- 15 the structure;

- 16 (2) Includes a midpoint value for each pay grade which 17 represents the average market rate of pay for jobs in that pay 18 grade. The commission and council may choose a midpoint 19 value that is not based exclusively on market salary data; and
- (3) Includes minimum and maximum pay range valuesbased on an established range spread.
- 22 (d) The commission and council jointly shall contract 23 with an external vendor to conduct a classified employee 24 market salary study. The study shall be completed by 25 January 31, 2016, and on January 31 every fifth year 26 thereafter. At the conclusion of each study, or for good cause, 27 the commission and council, in consultation with the 28 Compensation Planning and Review Committee, may take 29 any combination of the following actions:
- 30 (1) Adjust the number of pay grades and the point values 31 necessary to validate the result of the classification system 32 and the job worth hierarchy with the market;
- (2) Adjust the midpoint differentials between pay gradesbetter to reflect market conditions; or
- 35 (3) Adjust the range spread for any pay grade.
- 36 (e) The commission and council jointly may perform an
 37 annual review of market salary data to determine how salaries
 38 have changed in the external market. Based on data
 39 collected, the commission and council jointly, in consultation
 40 with the Compensation Planning and Review Committee,
 41 shall adjust the classified salary schedule if changes are
 42 supported by the data.
- 43 (f) Annually, the commission and council may approve a 44 minimum salary amount that sets forth a compensation level

- 45 for each pay grade below which no organization employee
- 46 may be paid.
- 47 (1) The minimum salary amount for each pay grade on
- 48 the classified salary schedule is determined by applying a
- 49 percentage determined after analysis of the market and
- 50 existing compensation levels to the annual market salary data.
- 51 The commission and council may take into consideration
- 52 other factors they consider appropriate.
- 53 (2) The salary of an employee working fewer than thirty-
- seven and one-half hours per week shall be prorated.
- 55 (g) The organization rule promulgated pursuant to
- subsection (c), section seven of this article may provide for
- 57 differential pay for certain employees who work different
- 58 shifts, weekends or holidays.

§18B-9A-7. Classification and compensation rules required.

- 1 (a) Notwithstanding any provision of law or rule to the
- 2 contrary, the commission and council jointly shall design,
- 3 develop, implement and administer the classified personnel
- 4 system of classification and compensation pursuant to this
- 5 article and articles seven, eight and nine of this chapter.

6 (b) System rule. –

- 7 The commission and council shall propose a joint rule or
- 8 rules for legislative approval in accordance with article three-
- 9 a, chapter twenty-nine-a of this code to implement the
- 10 provisions of this article and articles seven, eight and nine of
- 11 this chapter. The rule shall establish a classified employee
- 12 classification and compensation system that incorporates best
- 13 human resources practices.

14 (1) Organization accountability. –

- 15 The commission and council shall propose a joint system
- 16 rule that provides a procedure for correcting deficiencies
- 17 identified in the human resources reviews conducted pursuant
- 18 to section nine, article seven of this chapter. The procedure
- shall include, but is not limited to, the following components:
- 20 (A) Specifying a reasonable time for organizations to
- 21 correct deficiencies uncovered by a review;
- 22 (B) Applying sanctions when major deficiencies are not
- 23 corrected within the allotted time:
- 24 (i) For purposes of this subsection, a major deficiency
- 25 means an organization has failed to comply with federal or state
- 26 law or with personnel rules of the commission and council.
- 27 (ii) When a major deficiency is identified, the
- 28 commission or council, as appropriate, shall notify the
- 29 governing board of the institution in writing, giving
- 30 particulars of the deficiency and outlining steps the governing
- 31 board is required to take to correct the deficiency.
- 32 (iii) The governing board shall correct the major
- 33 deficiency within four months or longer provided the length
- 34 of time is agreed upon by the governing board and the
- 35 commission or council as applicable, and shall notify the
- 36 commission or council, as appropriate, when the deficiency
- 37 has been corrected.
- 38 (iv) If the governing boards fail to correct the major
- 39 deficiency or fail to notify the commission or council, as
- 40 appropriate, that the deficiency has been corrected within the
- 41 agreed upon period, the commission or council shall apply
- 42 sanctions.

- Sanctions may include, but are not limited to, suspending new hiring by the organization and prohibiting compensation increases for key administrators who have authority over the areas of major deficiency until the identified deficiencies are corrected.
- 48 (2) Classified employee classification and compensation. –
 49 The classified employee classification and compensation
 50 system rule shall establish a classification and compensation
 51 system to accomplish the following objectives:
- 52 (A) Allowing for performance and other objective, 53 measurable factors such as technical expertise, education, 54 years of experience in higher education and experience above 55 position requirements to be considered in compensation 56 decisions:
- 57 (B) Achieving and maintaining appropriate levels of 58 employee dispersion through a pay range;
- (C) The rule shall provide that the salary of a current employee may not be reduced by a job reclassification, a modification of the market salary schedule or other conditions that the commission and the council consider appropriate and reasonable;
- 64 (D) Establishing a job worth hierarchy and identifying the 65 factors to be used to classify jobs and their relative values and 66 determining the number of points that are necessary to assign 67 a job to a particular pay grade;
- 68 (E) Establishing an objective standard to be used in 69 determining when a job description or a position description 70 is up-to-date;

- 71 (F) Providing a procedure whereby a classified employee 72 or a supervisor who believes that changes in the job duties 73 and responsibilities of the employee justify a position review 74 may request that a review be done at any time;
- 75 (G) Specifying that the acceptable period that may elapse 76 between the time when an employee files a formal request for 77 a position review and the time when the review is completed 78 may not exceed forty-five days. An organization that fails to 79 complete a review within the specified time shall provide the 80 employee back pay from the date the request for review was 81 received if the review, when completed, produces a 82 reclassification of the position into a job in a higher pay 83 grade;
- 84 (H) Providing a procedure by which employees may file 85 appeals of job classification decisions for review by the Job 86 Classification Committee prior to filing a formal grievance. 87 The committee shall render a decision within sixty days of 88 the date the appeal is filed with the commission or the 89 council;
- 90 Providing for (I)recommendations from the Compensation Planning and Review Committee and the Job 91 92 Classification Committee to be considered by the commission 93 and the council and to be included in the legislative reporting 94 process pursuant to section eight, article seven of this 95 chapter; and
- 96 (J) Establishing and maintaining the job classification 97 committee mandated in section four of this article.
- 98 (3) *Performance evaluations*. -- The system rule shall 99 provide for developing and implementing a consistent, 100 objective performance evaluation model and shall mandate 101 that training in conducting performance evaluations be

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provided for all organization personnel who hold supervisorypositions.

(c) Organization rules. -

- 105 (1) Each organization shall promulgate and adopt a rule or rules in accordance with the provisions of section six, 106 107 article one of this chapter to implement requirements 108 contained in the classification and compensation system rule 109 or rules of the commission and council. The commission and 110 council shall provide a model personnel rule for the 111 organizations under their jurisdiction and shall provide 112 technical assistance in rulemaking as requested.
- 113 (2) The initial organization rule shall be adopted not later 114 than six months following the date on which the commission 115 and council receive approval to implement the emergency rule promulgated pursuant to this section. Additionally, each 116 117 organization shall amend its rule to comply with mandated changes not later than six months after the effective date of 118 119 any change in statute or rules, unless a different compliance 120 date is specified within the statute or rule containing the 121 requirements or mandate.
 - (3) An organization may not adopt a rule under this section until it has consulted with the appropriate employee class affected by the rule's provisions.
 - (4) If an organization fails to adopt a rule or rules as mandated by this subsection, the commission and council may prohibit it from exercising any flexibility or implementing any discretionary provision relating to human resources contained in statute or in a commission or council rule until the organization's rule requirements have been met.

- 132 (5) Additional flexibility or areas of operational
- 133 discretion identified in the system rule or rules may be
- exercised only by an organization which meets the following
- 135 requirements:
- 136 (A) Receives certification from the commission or
- council, as appropriate, that the organization has achieved
- 138 full funding of the temporary salary schedule or is making
- 139 appropriate progress toward achieving full funding pursuant
- 140 to section three, article nine of this chapter;
- 141 (B) Promulgates a comprehensive classification and
- 142 compensation rule as required by this section;
- 143 (C) Receives approval for the classification and
- 144 compensation rule from the appropriate chancellor in
- accordance with this section; and
- 146 (D) Adopts the rule by vote of the organization's
- 147 governing board.
- 148 (6) Notwithstanding any provision of this code to the
- 149 contrary, each chancellor, or his or her designee, has the
- 150 authority and the duty to review each classification and
- 151 compensation rule promulgated by an organization under his
- or her jurisdiction and to recommend changes to the rule to
- 153 bring it into compliance with state and federal law,
- 154 commission and council rules or legislative, commission and
- 155 council intent. Each chancellor may reject or disapprove any
- 156 rule, in whole or in part, if he or she determines that it is not
- in compliance with law or rule or if it is inconsistent with
- 158 legislative, commission and council intent.

The Joint Committee on Enrolled Bills hereby certifies that the foregoing bill is correctly enrolled.

Chairman Senate Committee Chairman House Committee Originated in the Senate. In effect ninety days from passage. Clerk of the Senate Clerk of the House of Delegates President of the Senate Speaker of the House of Delegates The within. Day of

PRESENTED TO THE GOVERNOR

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